



Software for Smarter Operations

PREPARED FOR
Plum Borough SD

PREPARED BY
Dude Solutions, Inc.

PUBLISHED ON
May 21, 2018





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Jim McClelland
Director of Facilities
Plum Borough SD
200 School Rd
Plum, PA
15239-1453

Dear Jim,

Thank you for your interest in our market leading solutions for improving educational operations. We at Dude Solutions are excited about providing you with online tools that will help you save money, increase efficiency and improve services. Dude Solutions is dedicated to providing best in class solutions that are built exclusively for the unique needs of educational institutions, including the following for Plum Borough SD:

Item	Term	Investment
MaintenanceEssentials Pro	12 months	\$5,521.50
	Investment:	\$5,521.50 USD



Terms of Service:

- Proposal has been prepared for Plum Borough SD
- Proposal is valid for 60 days
- Initial Term: 2 months
- Payment: Terms are net 30 days
- Billing frequency other than annual is subject to additional processing fees
- Automatic invoicing of annual fee will occur at the end of each term unless request for non-renewal is received in writing 30 days prior to renewal date.
- Applicable sales taxes are in addition to the quoted price. If your organization is tax exempt, please email a copy of your Tax Exemption Certificate to accountsreceivable@dudesolutions.com (<mailto:accountsreceivable@dudesolutions.com>)
- Please address purchase order to: Dude Solutions, 11000 Regency Parkway, Suite 110, Cary, NC 27518
- Dude Solutions, Inc. maintains the necessary liability coverage for their products and services. Proof of insurance can be provided upon request.
- The terms and conditions ("Terms") of this offer are based upon Dude Solutions, Inc.'s [Online Subscription Agreement \(http://dudesolutions.com/terms\)](http://dudesolutions.com/terms).
- Acceptance is expressly limited to these Terms. Any additional or different terms proposed by you (including, without limitation, any terms contained in any document incorporated by reference into the Purchase Order) are objected to and rejected and will be deemed a material alteration hereof, unless expressly assented to in writing by DSI.

Support

(included with your subscription)

- Technical support is available from 8:00 AM to 6:00 PM EST, Monday through Friday, excluding holidays. Please call 1-877-868-3833 or email support@schooldude.com (<mailto:support@schooldude.com>) for technical support. After hours inquiries will be responded to the next business day.
- Send us an email – we respond to 99% of our support emails within 1 hour.
- Reach us instantly through our software with live chat!
- Find best practice blogs, webinars, discussions, help documentation, and connect with your peers on the online Community.

QuickStart

(included on this proposal)

Online support and training is standard with each subscription and includes:

QuickStart is our product implementation service to accelerate time to value. A Dude Client Advisor provides the guidance you need to ensure a smooth transition and boost user adoption. This service includes goal setting, timeline planning, and online training sessions.





DudeLearn

(included on this proposal)

To learn more contact your account representative, Ellen Ledbetter.

Dude Learn is a 24/7 on-demand online series of courses full of the top tips & tricks relevant to Dude Solutions software and the departments our solutions serve. Techniques we use to train and certify our own staff are now yours.

Our goal is to provide the most in-depth, up-to-date learning experience for you. You'll gain access to exclusive learning tracks that will challenge your most veteran employees and your new hires alike. We've worked hard to provide you with a wide variety of scenarios and software simulations that will challenge how you think about our Solutions.

We've created learning tracks around the following topics:

- Solution Onboarding
- Excel Best Practices
- Technician Training
- Progress Reports
- Scenario Based Learning
- Troubleshooting
- Virtual Simulations
- Reporting
- Virtual Certification Guides
- Certification Path
- Account Setup
- User Management

Click2BuyDirect

Grainger® and Dude Solutions have partnered to bring you Click2Buy Direct, an integration that connects MaintenanceEssentialsPro with Grainger.com®. This integration offers you a new and efficient way to help better manage workflow when purchasing products used to maintain, repair and operate your facilities. For a brief overview, [CLICK HERE \(https://www.schooldude.com/granger\)](https://www.schooldude.com/granger)





Signature

Presented to:

Q-95203

May 21, 2018, 3:11:12 PM

Accepted by:

Printed Name

Signed Name

Title

Date

